

Press Release

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KITAGAWA-NorthTech Receives ISO Certification

Schaumburg, IL.... Kitagawa-NorthTech has recently received ISO 9001-2000 certification. “This certification is recognition to our commitment to quality and customer service”, stated Kitagawa Vice-President Shawn Luchesi. He continued, “To be competitive on both a national and a global basis, organizations must adopt a forward-thinking approach in developing their management strategies. Our ISO 9001 certification is proof that our company has an aggressive quality system in place, and will provide our customers with a high standard of quality products and services.

ISO 9001 requires that appropriate quality activities be defined, that processes be documented, and that proof be supplied that the company consistently adheres to both. Some of the requirements in ISO 9001 include:

- Set of procedures that cover all key processes in the business;
- Monitoring processes to ensure they are effective;
- Keeping adequate records;
- Checking output for defects, with appropriate and corrective action where necessary;
- Regularly reviewing individual processes and the quality system itself
- Facilitating continual improvement

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